

Appendix to Practice Direction 5 of 2017

Information about Court-Annexed Mediation

This document is for people served with a claim for money or compensation or other relief in the Magistrates' Court. It is to be attached to the claim and to the Notices of Defence and served with them.

What is this Notice About?

Changes are being made at the Magistrates' Court of Victoria at Mildura, to better meet the needs of people involved in civil disputes. From 27 February 2017, all defended civil proceedings:

- Where the amount sought in the complaint is less than \$40,000 or
- A dispute under the Associations Incorporation Act 1989

Will be referred to mediation pursuant to section 108 of the Magistrates' Court Act 1989.

If you choose to defend your case, this will apply to you.

What is mediation and how does it work?

Mediation is an informal problem-solving process. You and the others involved in the dispute (called "the parties") meet together and with the guidance of skilled impartial mediators discuss the issues in dispute. The parties are helped to identify options consider solutions and work toward a mutually acceptable agreement. The dispute is only settled if all of the parties agree to the settlement.

Why use mediation?

Mediation offers a speedier and less expensive method of resolving disputes. Experience has shown that mediation is a very successful way of resolving disputes. Even in those cases where the parties believed that their positions were so far apart that mediation was pointless, experience has shown that resolutions are achieved and people are satisfied afterwards.

Who will conduct the mediation?

The mediator for your proceeding will be provided by the Dispute Settlement Centre of Victoria (DSCV). The DSCV is part of the Department of Justice and Regulation, Victoria. It provides a confidential dispute resolution service throughout Victoria and has been operating since 1987 resolving thousands of disputes using mediators and its disputes advisory service.

At Mildura, it is expected that DSCV mediators will be legally qualified as well as being trained and gazetted by the Victorian Government as a mediator. Unlike a court hearing, the mediator has no decision-making power.

Will the mediation be private?

The mediation will take place at the Court in private and what is said is confidential. Evidence of anything said or done during a mediation cannot be given in a later hearing unless all the parties agree in writing.

Do I pay for the Mediator and the Venue?

No. The mediator and the venue are provided at no cost to the parties.

Why you should make a good faith effort to mediate?

The Court requires that all parties make a genuine effort to resolve the issues in dispute, before going to a hearing before a magistrate or judicial registrar.

Each party is expected to be present at the mediation, co-operate with the mediator and be ready to settle. That means coming to the mediation prepared to make a good faith effort to mediate all disputed issues. It is important that all the people who are involved in making decisions about the dispute attend.

What happens if one of the parties does not attend in the mediation?

The Court has the power to order that the claim of that party is dismissed or the notice of defence of that party is struck out.

What happens if the dispute is not settled at mediation?

If the dispute is not settled at the mediation, then you will be given a date for hearing at a time arranged by the Court and convenient to the parties.

Where and when will the mediation occur?

The mediation will take place at the Magistrates' Court at Mildura, 56 Deakin Ave, Mildura on Monday to Friday and between the hours of 9.00 am and 4.30 pm.

Generally, mediation will be held within 4 weeks of you filing and serving a notice of defence. It should take no more than three hours.

What do I need to do?

If you intend to defend the complaint:

Step 1 – Complete the Notice of Defence, and Section A of this Form. Make sure the Court Number is filled in.

Step 2 – File one copy of the Notice of Defence, together with Section A with the Court.

Step 3 – Serve the other copy of the Notice of Defence on the other party (or their legal practitioner).

(If you do not intend to defend this complaint, refer to the Claim Form)

What will happen next?

You will be contacted by the Dispute Settlement Centre of Victoria to set a date for mediation. The Centre will ensure that all parties are prepared for mediation. In some instances, it may be possible to resolve the matter prior to mediation.

SECTION A

Court Number Ref:

Your details:

Title, Given Name & Family Name.

Address:

.....

.....

Male / Female

Contact Telephone Number *Home*

..... *Work*

..... *Mobile*

..... *e-mail*

..... *Fax Number*

Do you need an Interpreter? Interpreters are arranged by the DSCV at no cost

Yes / No

If Yes, what language and / or dialect ?

Are you Represented by a Legal Practitioner?

Yes / No

Name of Person

Name of Organisation

Telephone Number

Magistrates' Court of Victoria, Mildura Tel: (03) 5021 6000

Dispute Settlement Centre of Victoria Tel: (03) 8684 1333