

Remote Hearing Support Service

INFORMATION FOR AFFECTED FAMILY MEMBERS

The Magistrates' Court of Victoria's Remote Hearing Support Service supports affected family members to participate in their court hearing from a remote non-court location.

What is the Remote Hearing Support Service?

The Remote Hearing Support Service gives affected family members the option to attend court hearings without coming to a court building. The service provides additional support to help you participate safely in the court process.

With the support of family violence services, you can attend your court hearing online from a safe and confidential remote location provided by the court. A family violence practitioner will be available at the remote location to support you on your hearing day.

How does it work?

If you would like to attend your hearing from a confidential location provided by the court, our staff can support you to do this.

The court will contact you before your hearing date to provide you with the address of the remote location and arrange for your safe attendance.

There is security and support staff at the remote location to assist you, and you are welcome to bring a support person, such as a friend, with you.

How do I request a remote hearing?

Let the court know if you do not want to attend the court building for your hearing. Our staff will discuss your options with you and arrange for you to participate safely in the court hearing from the location that best suits your needs.

Attending a Remote Hearing



Tell the court

that you do not want to attend a court building for your hearing



Discuss your options

with our staff who will help you participate safely



Participate online

in the hearing from a confidential remote location



Be supported

by a family violence practitioner through the entire process

What support is available at the remote location?

A practitioner will be available at the remote location to support you before, during, and after your court hearing.

The practitioner can:

- Provide information about the court process.
- Support your safe attendance at the remote location.
- Assist you with safety planning and provide referrals to other support services.

Contact us

If you are not sure what option is best for you, contact the court to discuss your options.

To find the contact details for your local court, go to: www.mcv.vic.gov.au/going-court/find-court.